



## QUALITY POLICY

**Eder's mission is to build long-lasting relations with Customers by providing top quality products.**

The overriding objective of EDER is to ensure full satisfaction of our Customers guaranteed by the highest quality of our products made of PTFE coated glass fabrics and services provided by the company.

We are aware that maintaining the leading position on the market for the production and distribution of PTFE coated glass fabrics and developing the organization by retaining the existing and acquiring new Customers are essential to achieve our Customer's satisfaction.

The Quality Management System according to the PN-EN ISO 9001 standards, implemented by the Company in 2012, confirms our constant care for the high quality of our products and services.

We meet the need for continuous improvement of the adopted quality assurance system by:

- continuous improvement of product quality through systematic raising of Employees' qualifications and modernization of the machinery to ensure continuity and development of production,
- cooperation with our Customers and Suppliers based on lasting business relations and partnerships,
- engaging all Employees in work on improving the quality assurance system and spreading the awareness of the fact that the quality is implemented at every workstation,
- compliance with the organization's ethical values, in accordance with the specific organizational culture of the company.

Our Quality Policy has been developed with the participation of all employees, which ensures its understanding and adaptation to individual levels of the organization.

This Quality Policy is reviewed with regard to its validity and continued applicability. Measurable operational goals are set every year during the management's review.

Owner  
Wojciech Eder